

The system, with the support of SABRE and ENTRADA, searches always by itself the most economical solution for every airline company and destination the user chooses, automatically, every hour of the day.

1. FLIGHT RESERVATION & CONFIRMATION

The structure of the program is very simple and the reservation is done Greek, English, or any other language, depending on the user's selected settings.

The departure city and the destination must be in English (i.e. ATHENS, HERAKLION, LONDON). In order to see the codes click on: CITY CODES.

By clicking on *the most economical flights* the system provides the user, with priority, with the most economical and available flights.

The option the user has in www.himalayatravel.gr and www.onlinebookings.gr, are exactly the same with those the employee of a travel agency has, because of the online connection with the central server of the airline company.

The reservation is valid and safe because a few seconds after its completion the user receives via e-mail the 6-number confirmation code with all the essential information about the payment, ticket delivery and all flight details.

2. RESERVATION CHANGES

If you wish to change your reservation after the issuance of the ticket, you shall contact our agency. In some cases though, the airline company may charge a fee, depending on the fare type and the time left before the flight. In cases of cheap fares (special fares), the airline company DOES NOT proceed to any changes after the ticket issuance.

3. TICKET ISSUANCE

The tickets can be issued directly after the payment completion (with your credit card).

The tickets will be issued by IATA Travel Agency HIMALAYA TRAVEL SA, located in Athens, 4 Filellinon Str., Syntagma Square since 1985, Authorized Agent by the Greek Tourism Organization with license No 0206E60000460500.

Ticket rates are not guaranteed until tickets are issued. After issuance, prices are guaranteed and are not affected by any airline company changes.

4. TICKET CANCELLATION

After the ticket issuance, the cancellation leads to charging fees from the airline company depending on the ticket type and the cancellation time.

5. PAYMENT POLICIES

Your credit card data are checked from ALPHA BANK and the charge is automatic.

Our company, HIMALAYA TRAVEL SA ΔΗΜΟΠΟΥΛΟΣ - ΝΑΡΛΙΑΝ, 4 Filellinon Str., Syntagma Square Athens, License No from the Greek Tourism Organization No 0206E6000046050, issues the voucher and the legal documentation (Invoice or Bill of Rendered Services).

All data are absolutely safe, by strict data protection legislation, and encoded in order to guarantee their safeguarding.

All credit card payments are processed through the Alpha e-Commerce platform for electronic payments, using encrypting system TLS 1.1 with encrypting protocol 128-bit (Secure Sockets Layer - SSL). Encrypting is one way of coding the information until it reaches its designated recipient, who will in turn decode it using specific key.

6. TICKET TYPE AND DELIVERY

Electronic ticket

The passenger may not hold a ticket anymore. Some low cost airline companies necessitate check in before the departure date or else they impose a fine.

The reservation and payment is in the airline company's computer and the only thing required by the passenger is the name. The boarding pass is issued directly by the company, with the gate and the passenger's seat on it.

The electronic ticket is issued by our company. It has no delivery charges, no risk of loss or theft and can be issued by any airline company.

All ticket details as well as the 6-number reservation code, appear in the confirmation e-mail.

Ticket sales receipt will be sent to your address.