

The system, with the support of ENTRADA, searches always by itself the most economical solution for each hotel reservation that the user chooses, online, every hour of the day.

1. HOTEL RESERVATION & BOOKING CONFIRMATION

The structure of the program is very simple and the reservation is done in Greek, English, or any other language, depending on the user's selected settings.

The departure city and the destination must be in English (i.e. ATHENS, HERAKLION, LONDON). In order to see the codes click on: CITY CODES.

By choosing the destination, the system provides the user, with priority, with the most economical and available hotel reservations.

The options the user has in www.himalayatravel.gr and www.onlinebookings.gr, are exactly the same with those the employee of a travel agency has, because of the online connection with the central server of ENTRADA.

The reservation is valid and safe because a few seconds after its completion the user receives via e-mail the confirmation with the hotel reservation voucher and all payment information.

2. RESERVATION CHANGES OR CANCELLATIONS

If you wish to change or cancel your reservation after the issuance of the hotel voucher, you shall contact our agency. In some cases though, the hotel may charge a cancellation fee or may NOT proceed in any change or cancellation, depending on its policies and the remaining time before the arrival date.

3. VOUCHER ISSUANCE

The voucher is issued right after completing the payment (with your credit card).

The voucher will be issued by the IATA Travel Agency HIMALAYA TRAVEL SA, located in Athens, 4 Filellinon Str., Syntagma Square since 1985, Authorized Agent by the Greek Tourism Organization with license No 0206E60000460500.

Hotel rates are not guaranteed until vouchers are issued. After voucher issuance, prices are guaranteed and are not affected by any hotel rate changes.

4. PAYMENT POLICIES

Your credit card data are checked from ALPHA BANK and the charge is automatic.

Our company, HIMALAYA TRAVEL SA ΔΗΜΟΤΟΥΛΟΣ - ΝΑΡΚΙΑΝ, 4 Filellinon Str., Syntagma Square Athens, License No from the Greek Tourism Organization No 0206E6000046050, issues the voucher and the legal documentation (Invoice or Bill of Rendered Services).

All data are absolutely safe, by strict data protection legislation, and encoded in order to guarantee their safeguarding.

All credit card payments are processed through the Alpha e-Commerce platform for electronic payments, using encrypting system TLS 1.1 with encrypting protocol 128-bit (Secure Sockets Layer - SSL). Encrypting is one way of coding the information until it reaches its designated recipient, who will in turn decode it using specific key.